



Service Information

Tachographs, Telematics & Services

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To:	Technical Managers / Service Technicians	SI-No.:	510156
Contact:	Your responsible subsidiary	2023-08-31 V01	Page: 1 of 6
Product / System:	DTCO 1381	Belonging to:	Retrofitting / periodic inspection
Keywords:	Mobility Package, DTCO 4.1, replacement, SealBase, KITAS		
Internet:	 www.fleet.vdo.com	FAQ:	 www.dtco-user.com/faq/

Planning of DTCO 4.1 retrofits with WorkshopTab Tool

Scope

This service information explains how to access the WorkshopTab tool online and how to use it to plan DTCO 4.1 retrofits.

Description

With the Mobility Package, workshops are facing a huge wave of retrofits, as all vehicles used in international traffic must be equipped with a second version smart tachograph, in our case the DTCO 4.1. This means that the entire tachograph system (DTCO and KITAS, and DSRC antenna/module if required) must be retrofitted.

The WorkshopTab Tool contains features to assist workshops in identifying the right replacement devices for retrofitting and streamlining the planning of retrofits.

Many workshops already use the WorkshopTab Tool directly on their WorkshopTab, but do not know how to use it on a standard PC and what capabilities it offers.

Accessing the tool

- Go to the following website:
<https://tab.workshopreport.com>
- Log in:
 - If you already use SealBase or the WorkshopTab Tool, enter the same username and password and select the “Login” button.
 - If you don't know your password, select “Forgotten password?”. Enter your user name or seal number and press the “Get new password” button. You will receive instructions on how to reset your password via email.
 - If you do not use SealBase or the WorkshopTab Tool, select “Register”. Enter the serial number of your WorkshopTab, your seal number, and email address. Press the “Register” button.

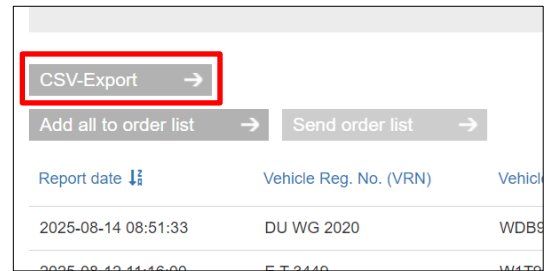
Using the tool with customer data

Workshops that already have their customer data in the WorkshopTab Tool can use the tool to identify vehicles for periodic inspection, check the currently installed tachograph type, filter results, export data, and add vehicles to the order list.

Create a list of vehicles

- Select “REPORTS/Vehicles”.
- Enter your search and filter criteria, such as specific vehicles or a time period, and select “Search” button. You will receive a list of vehicles and their corresponding data.

- To export the result of the search, select the “CSV-Export” button.
The download of the CSV file will start.



Create an order list

You can collect all items necessary for a retrofit for your selected vehicles. These are collected on an order list. You can send this order list to your specialist trade partner. Your trade partner can then create an offer based on this order list.



This function does not directly trigger a binding order. Only an offer by your trade partner is requested.

The order list status of every vehicle is shown in the search result list:

	Vehicle not yet added and can be added to current order list
	Vehicle added to current order list
	Vehicle already on another order list

- To add vehicles to the order list, select blue icon.
- Add all desired vehicles to the order list. Make sure they all have a red icon.
- Select “Send order list” button.
The order list is directly sent to your trade partner who will send you an offer.



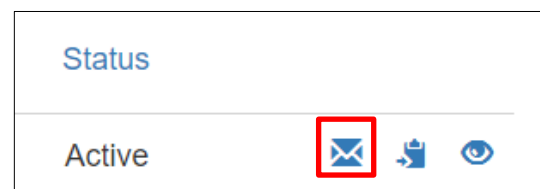
The order list provides a clear overview of suitable replacement devices for each vehicle, along with the total required items. Cases without an exact match are marked as N/A, requiring consultation with the specialist trade partner. Here is an example:

Retrofit - Order list		VDO					
K0001 comatec		78048 Villingen Am Krebsgraben 15					
Vehicles							
VIN	VRN	Manufacturer	Type	DTCO	KITAS	DTCO 4.1	KITAS 4.1
W1T96340310541566	WN-ST 4206	Mercedes-Benz	Actros	1381.2502033006	A3C0864620020AAA2359690021	N/A	N/A
WDB9700171L328260E	BB 66	Mercedes-Benz	Atego	900208R6.2/08R01		N/A	N/A
YS2R6X20005587921	E MA 835	Scania	R 650	900588RB20R01	A3C0864500020N/A		A3C1008730021
XLRASH4300G162524E	W 723	DAF	XLR	1381.1055303001	217120002111	AAA2359680021	N/A
Order							
Order no.						Amount	
AAA2359690021						1	
A3C1008730021						1	
AAA2359680021						1	

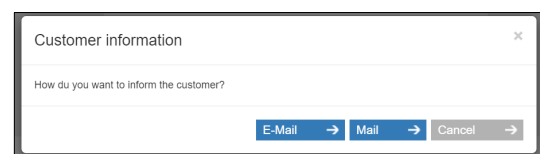
Contacting customers about retrofit

For time and cost reasons, it makes sense for a fleet to have a retrofit done in conjunction with a periodic inspection. You can directly inform or contact fleets, automatically using the information about which vehicles have been in the workshop and when they were last inspected.

1. Select the blue letter icon at the right side of the vehicle.

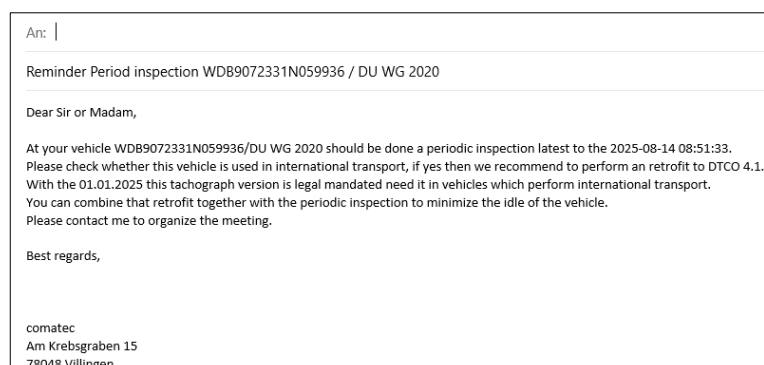


2. In the popup dialog, select either "E-Mail" or "Mail" button.



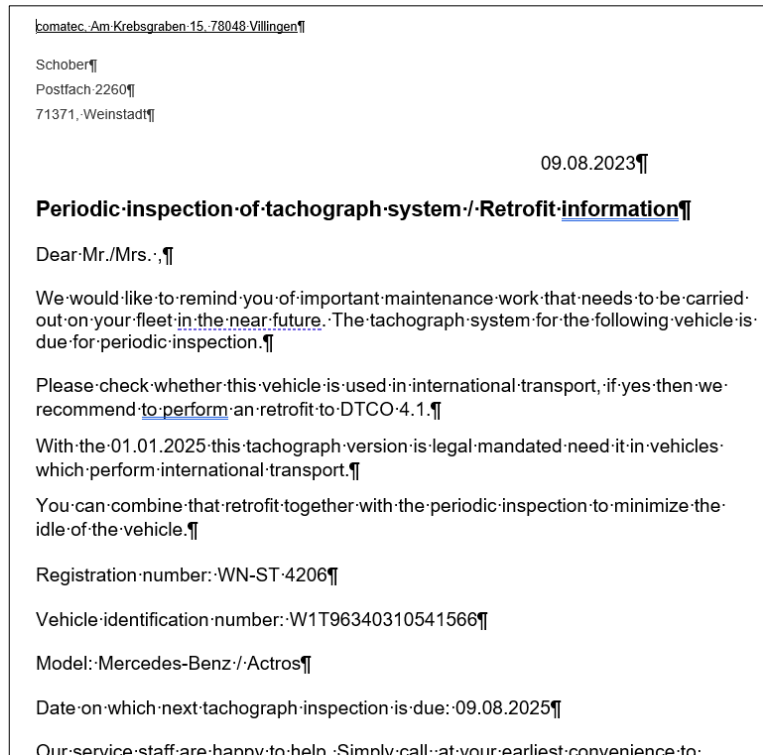
E-Mail

1. When selecting e-mail, you receive a prepared e-mail containing all relevant information about the vehicle in your default e-mail software.
2. Edit the e-mail if necessary.
3. Enter the customer's e-mail address and send the e-mail.



Mail (letter)

1. When selecting mail, you receive a prepared Word template containing all relevant information about the vehicle.
2. Edit the word file if necessary.
3. Print the word file and send it to your customer.



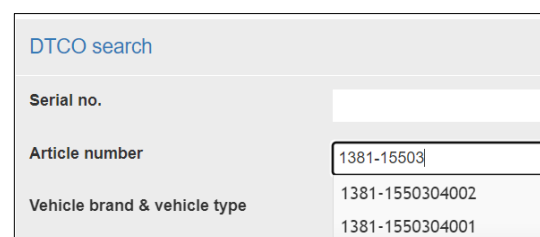
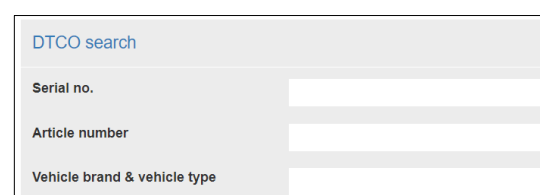
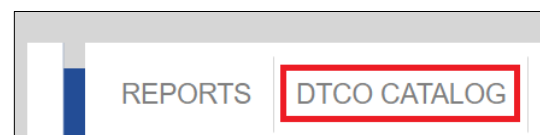
Using the tool without customer data

If you do not use the WorkshopTab Tool as a customer database, you cannot use the Reports functionality. Instead, you can use the DTCO Catalog to find out the necessary devices and kits.


1. Select "DTCO CATALOG".
2. In the DTCO search window, search for your device via:
 - Serial number of the installed DTCO
 - Article number of the installed DTCO
 - Vehicle brand and type
3. The search field will provide recommendations after you entered at least 5 characters.



The article number always starts with 1381-




4. In the search results, you will see the order information of the required DTCO 4.1 device, as well as the order number of the Mobility Package kit.

 *The Mobility Package kit contains all items required for the retrofit.*

DTCO search	
Serial no.	<input type="text"/>
Article number	1381-1550304002
Vehicle brand & vehicle type	<input type="text"/>
DTCO Replacement	
Device Type	Universal-DTCO
Device	DTCO® 4.1 Univ. (Standard)
Article number	1381-7550333014
Order number	AAA2359690021
Type	UNIVERSAL ADR Z2 ohne CANR / w/o CANR
Mobility Package kit	2910003214700

5. Similarly, In the KITAS search window, search for your KITAS sensor.

 *The easiest way is via the serial number of the current device.*

KITAS search	
Serial no.	<input type="text" value="13992304"/>
Article number	<input type="text"/>
Vehicle brand, vehicle type & gearbox	<input type="text"/>
KITAS Replacement	
Device	KITAS® 4
Article number	2185-2000060004
Order number	A3C1008730021